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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
09/603,174	06/23/2000	Niel Robertson	SERVICE METRICS	1321	
26345 7	590 10/06/2003		EXAMINER		
	DEL DEO, DOLAN, ( ONT PLAZA NJ 07102-5497	GRIFFINGER & VECCHIONE	BAROT, BHARAT		
			ART UNIT	PAPER NUMBER	
ŕ			2154	0	
			DATE MAILED: 10/06/2003	3 Ø	

Please find below and/or attached an Office communication concerning this application or proceeding.

A2G

Application No.

09/603,174

Applicant(s)

Niel Robertson et al.

Examiner

Office Action Summary

**Bharat Barot** 

Art Unit 2154



	The MA	ILING DATE of this con	nmunication appears (	on the	e co	ver she	et with	the correspondence address
Period :	for Reply							
		STATUTORY PERIOD ATE OF THIS COMMU		TO E	XPI	RE	3	_ MONTH(S) FROM
			ns of 37 CFR 1.136 (a). In r	no even	ıt, hov	wever, ma	ry a repty l	be timely filed after SIX (6) MONTHS from the
- If the p - If NO p - Failure - Any re	period for reply is to reply within to ply received by	pecified above is less than thirty	statutory period will apply a ply will, by statute, cause th hs after the mailing date of th	nd will o e applic	expire ation	SIX (6) N to becom	MONTHS f	
Status								
1) 💢	Responsiv	e to communication(s	) filed on <i>Jun 23, 2</i> 0	000				· ·
2a) 🗌	This action	n is <b>FINAL</b> .	2b) 💢 This acti	ion is	nor	n-final.		
3) 🗆		application is in condi accordance with the p						ers, prosecution as to the merits is 11; 453 O.G. 213.
Disposi	tion of Clai	ms						
4) 💢	Claim(s) 1	-22						is/are pending in the application.
4	la) Of the a	above, claim(s)						is/are withdrawn from consideration.
5) 🗆	Claim(s) _							is/are allowed.
6) 💢								is/are rejected.
7) 🗆	Claim(s) _						·	is/are objected to.
8) 🗆	Claims					are :	subject	t to restriction and/or election requirement.
Applica	ition Papers	<b>;</b>						
9) 🗆	The specif	fication is objected to	by the Examiner.					
10)	The drawi	ng(s) filed on	is/are	a) 🗌	ac	cepted	or b)	$\square$ objected to by the Examiner.
	Applicant	may not request that a	ny objection to the d	rawin	g(s)	be held	d in abe	yance. See 37 CFR 1.85(a).
11)	The propo	sed drawing correction	n filed on			is:	a) 🗌 a	approved b) $\square$ disapproved by the Examiner.
	If approve	ed, corrected drawings	are required in reply t	o this	off	fice acti	ion.	
12)	The oath	or declaration is objec	ted to by the Exami	ner.				
Priority	under 35 l	J.S.C. §§ 119 and 12	0					
13) 🗌	Acknowle	dgement is made of a	claim for foreign pr	iority	uni	der 35	U.S.C.	§ 119(a)-(d) or (f).
a)[	☐ All b)□	Some* c)□ Nor	ne of:					
	1. Certi	ified copies of the prio	rity documents have	e bee	n re	eceived	l.	
	2. Certi	ified copies of the pric	rity documents have	e bee	en re	eceived	l in App	plication No
	3. Copi		ies of the priority do e International Burea					eceived in this National Stage
*S	ee the atta	ched detailed Office a	ction for a list of the	e cert	tifie	d copie	s not r	eceived.
14)	Acknowle	dgement is made of a	claim for domestic	priori	ity ι	under 3	85 U.S.	C. § 119(e).
a) [	☐ The tran	slation of the foreign	language provisiona	l app	licat	tion has	s been	received.
15)	Acknowle	dgement is made of a	claim for domestic	priori	ity ι	under 3	35 U.S.	C. §§ 120 and/or 121.
Attachm				_	ì			
$\tilde{}$		es Cited (PTO-892)		_			•	O-413) Paper No(s)
,	2) Notice of Draftsperson's Patent Drawing Review (PTO-948)  5) Notice of Informal Patent Application (PTO-152)  3) Information Disclosure Statement(s) (PTO-1449) Paper No(s).  6) Other:							
3) [] Inf	romation Disclos	sure Statement(s) (PTO-1449) F	aper No(s).	ρ) [	Othe	<b>∌</b> r:		

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#### **DETAILED ACTION**

#### **Specification**

1. The title of the invention is not descriptive. A new title is required that is clearly indicative of the invention to which the claims are directed.

### **Drawings**

2. This application has been filed with informal drawings which are acceptable for examination purposes only. Formal drawings will be required when the application is allowed.

## Claim Rejections - 35 USC § 102

3. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless --

(e) the invention was described in a patent granted on an application for patent by another filed in the United States before the invention thereof by the applicant for patent, or on an international application by another who has fulfilled the requirements of paragraphs (1), (2), and (4) of section 371(c) of this title before the invention thereof by the applicant for patent.

The changes made to 35 U.S.C. 102(e) by the American Inventors Protection Act of 1999 (AIPA) do not apply to the examination of this application as the application being examined was not (1) filed on or after November 29, 2000, or (2) voluntarily published under 35 U.S.C. 122(b). Therefore, this application is examined under 35 U.S.C. 102(e) prior to the amendment by the AIPA (pre-AIPA 35 U.S.C. 102(e)).

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- 4. Claims 1-9 are rejected under 35 U.S.C. 102(e) as being anticipated by Sathyanarayan et al (U.S. Patent No. 6,304,904). Sathyanarayan's patent discloses all the limitations for the claims 1-9 recited in the claimed invention.
- 5. As to claim 1, Sathyanarayan et al teach a method for internet performance monitoring and analysis (figure 1; and column 2 lines 10-47) comprising the steps of: collecting web page object-level data; and measuring access to web page objects (abstract; column 2 lines 35-47; and column 8 lines 5-35).
- 6. As to claim 2, Sathyanarayan et al teach that the step of measuring further captures non-speed based information including errors during download (firewall check), source of content by EP address (URL), and type of content (image) that an object represents (figure 1; and column 2 lines 10-34).
- 7. As to claim 3, Sathyanarayan et al teach that the step of collecting further comprises collecting web page object-level data with at least one data collectionagent (figure 2).
- 8. As to claim 4, Sathyanarayan et al teach that the step of measuring utilizes standard HTTP protocol to interact with a web server (column 3 lines 34-47).

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**9.** As to claims 5-6, Sathyanarayan et al teach that the step of requesting data be transferred from one source to another, wherein the step of requesting occurs automatically (figure 2; and column 2 line 54 to column 3 line 6).

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- **10.** As to claim 7, Sathyanarayan et al teach that the step of measuring further comprises parsing and recognizing other objects referenced in a content returned that need to be retrieved as well (figure 2; and column 3 lines 7-20).
- **11.** As to claim 8, Sathyanarayan et al teach that the step of retrieving the other objects referenced in the content (figure 2; and column 3 lines 34-64).
- 12. As to claim 9, Sathyanarayan et al teach a system for performance monitoring and analysis through a computer network comprising: at least one agent connected to said computer network and under the control of software to: collect the object-level data and measure the access parameters while the collection of the objectlevel data occurs; and a user interface component to receive measurement data from said agent (abstract; fogures 1-2; column 2 line 10 to column 4 line25; and column 8 lines 5-35).

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#### Claim Rejections - 35 USC § 103(a)

**13.** The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

This application currently names joint inventors. In considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered therein were made absent any evidence to the contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(f) or (g) prior art under 35 U.S.C. 103(a).

- **14.** Claims 10-22 are rejected under 35 U.S.C. 103(a) as being unpatentable over Sathyanarayan et al (U.S. Patent No. 6,304,904).
- 15. As to claim 10, Sathyanarayan et al teach a system for performance monitoring and analysis of web pages from a server through a global computer network comprising: a agent located at distributed points throughout said global computer network; said agent being under the control of software to collect object level data and to measure access parameters while the collection of the object-level data occurs; and a monitoring component to receive measurement data from said agent (abstract; fogures 1-2; column 2 line 10 to column 4 line25; and column 8 lines 5-35).

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Sathyanarayan et al do not explicitly teach a system for performance monitoring and analysis of web pages from a server through a global computer network comprising: a plurality of agents located at distributed points throughout said global computer network.

However, it would have been <u>obvious</u> to a person of ordinary skill in the art at the time the invention was made to use a plurality of agents located at distributed points throughout said global computer network incorporate with the method of Sathyanarayan et al <u>because</u> doing so would have made the system for performance monitoring and analysis of web pages from a server through a global computer network more efficient and utilizable. Duplicate parts for multiple effects is generally not given patentable weight or would have been <u>obvious</u> for improvements.

16. As to claims 11-22, Sathyanarayan et al teach that means for determining the time for a customer to view a Web page, means for measuring variations a web site's performance by regional location or the network connectivity of the end-user, means for determining a customer's experience by time of day and day of the week, means for determining the origination of Internet related performance problems, means for comparing download performance compared to industry standards or competitive Web sites, means for monitoring download performance changes since the last hardware/software/design investment to the web site, means for mometoning access

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refusals due to traffic overload, means for monitoring the rate that incomplete pages served, means for monitoring performance over time to obtain performance trends as to whether web site access is getting better or worse over time, means for monitoring performance in relation to performance thresholds such as corporate goals and acceptable levels, means for determining web site performance improvements, and means for determining vendor weaknesses contributing to poor Web site performance (abstract; column 4 line 26 to column 7 line 34; and column 8 lines 5-51).

### Additional References

- **17**. The following references are cited by the examiner as of general interest.
  - Landan, U.S. Patent No. 6,564,342. a.
  - b. Nixon et al, U.S. Patent No. 6,513,060.
  - Hoyer et al, U.S. Patent No. 6,263,361. C.

### **Contact Information**

18. Any inquiry concerning this communication or earlier communications from the examiner should be directed to **Bharat Barot** whose telephone number is (703) 305-4092. The examiner can normally be reached on Monday-Friday from 9:30 AM to 6:00 PM.

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If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, **An, Meng-Ai**, can be reached at **(703) 305-9678**. The fax phone numbers for examiner's Art Unit OR Group are **After final response (703) 746-7238**, **Official response (703) 746-7239**, and **Unofficial/Draft response (703) 746-7240**.

Any inquiry of general nature or relating to the status of this application should be directed to the group receptionist whose telephone number is **(703) 305-3900**.

Patent Examiner Bharat Barot

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September 23, 2003

BHARAT BAROT

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